

# Yoakum National Bank

MEMBER  
FDIC

## Important changes to how we will operate to limit the spread of COVID-19:

With the continued spread of the COVID-19 virus the health and welfare of our customers and staff are our first priorities. **In our effort to limit the spread of COVID-19, effective Thursday, March 19, we will operate the bank via drive-thru only.**

### What can you expect?

- **Our drive-thru facility, with recently opened additional lanes, will continue to serve you from 7:30 am to 4 pm Monday thru Thursday and 6 pm Friday.** If you have a specific need that requires you to visit us inside our lobby, you can make an appointment by calling 361-293-5225. Example: **Loan Staff, Safe Box Access**
- **Our night drop boxes will be checked frequently throughout the day.**
- **Our customer care team is available to serve you five days a week. We are ready and able to help you with all your banking needs.** You can call them at 361-293-5225 from 8 am to 5 pm Monday thru Thursday and 6 pm Fridays.
- **Online banking solutions offer the peace of mind that you can bank from anywhere, at any time.** These services include: real time balances, transfer funds, view statements, set alerts, pay bills, and much more.

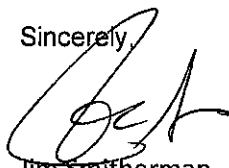
If you are not currently enrolled in our online banking services visit us at <https://yoakumnationalbank.com>, or call our customer care at 361-293-5225, and we will help walk you through the easy process step by step.

- **Our ATMs are filled and prepared for your cash needs.** Remember, if you are out of town, you can use any ATM at any time.
- **We would like to remind you that under no circumstances will we ask you for your full social security number, username, password or PIN.** Be aware that cyber criminals may prey on all of us during turbulent times. If you receive a call from anyone asking for this information, even if it appears to be from our bank, please do not provide it to them. Fraudsters have the ability to spoof phone numbers.

As the situation continues to unfold, please check our website, <https://yoakumnationalbank.com> and our Facebook page Yoakum National Bank for the latest updates and let us know if there is anything we can do to assist you during this time. We sincerely appreciate your business and look forward to continuing to serve your banking needs while working together as part of our community.

Please be diligent in taking care of yourselves and your loved ones as we manage through these challenges.

Sincerely,



Jim Smitherman  
President/CEO